

Introduction

you for choosing our massage bathtub series. We provide a 3 years warranty after-sale service upon purchase of our products. If you need any assistance during this process, please contact a local distributor or our company directly.

To use our products safely and effectively, please read these instructions carefully. Improper installation, operation, or maintenance will cause damage to the products and will result in an additional repair fee.

Please note that we reserve the right to change this manual without prior notice. Due to the difference between general market requirement and our individual custom product, please refer to the corresponding content in this manual according to the chosen product and its functions. By doing so, you can correctly install and operate the product according to its specifc features.

In order to correctly install and maintain the product, please pay special attention to the warning sign below.

Notice

This symbol indicates that errant handling after disregarding this symbol could result in personal injury or property loss.

In order to install, use, and maintain this product correctly and safely, please read these instructions thoroughly

- This manual is a valuable source of product information to help the user handle the product safely and correctly. Please put it in a safe place where it cannot be lost or soiled
- Preparation before installation
- Make sure the area in which you install the bathtub is strong enough to bear the total weight of the bathtub, maximum water volume, and the user.
- The installation area must be waterproofed, otherwise the downstairs area below the bathtub will get damaged if water leaks.
- The installation area must be equipped with water supply, power supply, and drai nage:

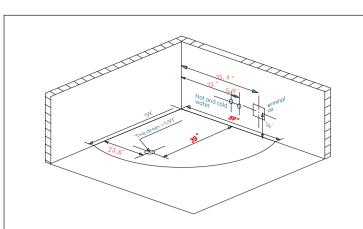
	External circuitry is equipped with high sensitive and fast type leakage
^	protection switch. (Induced current rating below 15MA; trip time
\wedge	should be less than 0.1 accords rated surrant is should 200

Notice *The product should be installed alongside ground and electric

leakage switches by a licensed electrician.

Please reserve a drainage hole the size $\geq \emptyset$ 50mm (1.97 inch) to make sure the drainage pipes accord with the water valve

The user needs to reserve the connectors of 1/2" external thread cold/hot water hoses, which outstand the wall 30mm(1.18 inch). It is suggested to install a valve in each pipe; these installation locations should be designed by the user so as to allow them to properly maintain it. Because each bathroom or bathtub's power and drain are slightly dierent, please place the bathtub in an optimal location according to its surroundings. The following illustration may be used as a reference layout.



The safe distance between power supply and water supply should Δ Notice | be at least 30cm(11.8 inch).

Inspection Before Installation

. Be careful when removing the bathtub from its packaging so as to avoid contact with any harsh surfaces. Remove the staples or fold them into the box. Additionally, it is advisable to lift the bathtub by its rim during handling to minimize any risk of damage. Retain the packaging box until the satisfactory installation of the product has been ensured.

- Conduct a thorough inspection of the bathtub components and skirts. In the event that any damage or defect is detected in the nish, refrain from installing the bathtub. Please note that any damage or defect claimed after installation is not covered by the warranty. The responsibility for shipping damage terminates once the carrier has delivered the products in good order
- 3. Any claims for damage should be referred to the carrier. For a comprehensive understanding of the warranty coverage and its limitations, please refer to the published three-year warranty section in this manual.
- Before beginning your installation, please take note of the following guidelines
- 1. Compliance with all local and building codes is mandatory.
- 2 Determine the necessary tools required for the installation
- 3. Install drain/overow per the manufacturer's instructions and the Technical Specications Manual. It is the installer's responsibility to ensure a water-tight installation of the drain. Any drain leakage not covered by the bathtub warranty.
- 4 Install the faucet and shower head at this stage (if applicable). It is recommended that a qualied plumber installs the faucet. Please see additional notes on freestanding section for faucets.
- a). It is the installer's responsibility to properly install the spout plumbing and ensure compliance with local codes.
- b). We do not warrant connections of water supply ttings and piping systems, or drain/overow systems. Neither are we responsible for any bathtub damage that occurs during the installation
- nrocess c). Additional bathtub drain parts and plumbing are commercially available at plumbing and hardware stores
- d). A non-ammable protective barrier must be placed between the bathtub unit and any soldering work to prevent bathtub damage



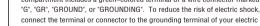
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Notice

Please check whether all parts are intact. Please contact our company with any oncerns or questions After inspection, immediately dispose of unneeded packaging. If left, this packaging may cause injury from any carelessly placed wooden frames, nails, cardboard, or sealing straps. n addition, please do not let children play with the packing ma This equipment is designed for indoor use only. Use supply wires that are suitable

for $167^{\circ}E(75^{\circ}C)$ including the temperature rating of the supply conductors to be used. This unit should be electrically grounded and installed by a licensed contractor, electrician, and plumber Parts containing live elements (except parts supplied with safety extra-low voltage

not exceeding 12 V) must be inaccessible to a person in the bath. Farthed appliances must be permanently connected to fxed wiring. The terminal compartment includes a green-colored terminal or a wire connector marked with



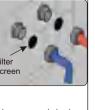
service or supply panel with a conductor equivalent in size to the circuit conductors supplying the equipment. Parts incorporating electrical components (except remote-controlled devices) must be located and fxed so that they cannot fall into the bath.

With the exception of specifed power, please do not use alternate power. This can cause fre or electric shock.

- An electrical leakage protection switch should be installed outside the bathroom. If this switch is not installed, fre or electric shock can occur.
- •Do not use a broken power supply, power plug, or the loose socket. These may cause fre or electric shock.
- Do not modify the power supply cord. Also avoid using it with an extension cord or combining it with other equipment using multiple plugs. Doing so could lead to
- shocks, overheating, or fre.
- Please make sure the power is connected to the terminal box
- and it requires two separate 15A Dedicated GECI Circuits Notice Building materials and wiring should be routed away from the motor/pump o blower or other heat-producing components of this unit. A pressure wire 590/ connector is provided on the exterior of the motor/pump and heater to permit connection of a No. 8 AWG solid copper bonding conductor between this unit and all other electric equipment and exposed metal in the vicinity, as necessary to comply with local regulations.

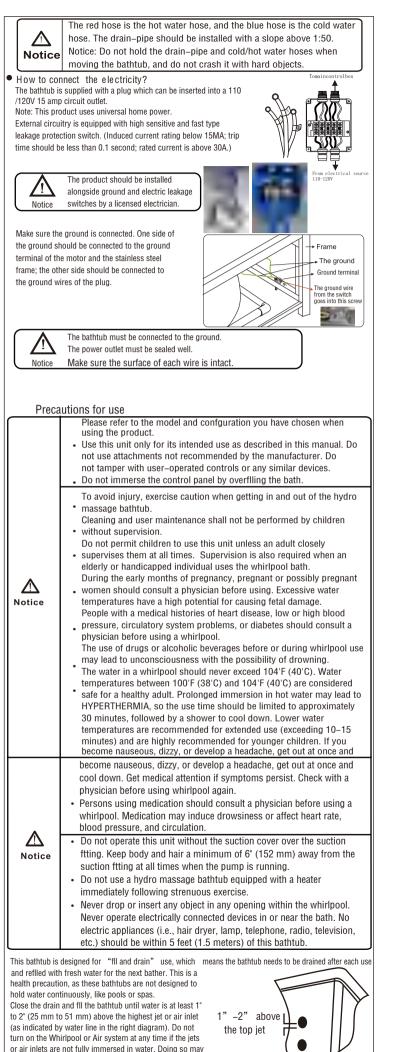
	Before the installation is completed, please use cardboard to protect the					
 bathtub from damage. Do not use open fames in the bathtub (such as a lighted cigarette) or this could damage the bathtub. Do not stand on the bathtub while working. Doing so could cause one to slip 						
					Notice	and fall or could otherwise damage the product. Install securely in accordance with the Installation Manual. Improper installation
						can lead to water leaks that damage or ruin household property.
	After the installation is completed, the product should undergo trial operation					
	to ensure that it has been installed properly.					
Size	chart Q 😌					
T						
23						
ł_						
	water inlet					
	\times					
	shower head					
	control panel					
	hydrodynamic adjust transferable switch					
	rater jets					
	suction					
<						
	drainer					
	overflow					
Inst	allation instruction					
Iest	ing Before Installation hay be some loose hose connections due to transport. You should water test					
	duct again before installation. The steps are as follows:					
	the tub on a at surface in an area where it may be drained after testing. Adjust the feet at the bathtub level.					
	k if anything is loose within the connection system.					
	e tub with water to the overfow and allow it to sit for 10 minutes. During this time, ct the tub for leaks.					
	et the tub for leaks. It all joints visually for any signs of leaks. If any leaks are detected, do not proceed with					
	istallation of the bathtub.					
	t the plug, turn on all functions for a few minutes (i.e., massage, air bubble, waterfall, and features), and inspect the tub completely. Any defect must be reported to your					
	r/distributor prior to installation in order to have it covered under warranty.					
	e leveling feet					
-	ed several leveling feet to adjust the bathtub. Please use a wrench or					
	to level the bathtub. e bathtub is not level, it may lead to					
	of the following:					
-noise ir						
-excess	water in the hoses or the drainage					
-bathtu	b shaking					
1						
	2.Adjust screw nut to the level position					
J.	-1. Adjust height of the leveling feet					
\backslash						
L'E						
Inst	allation instruction					
	v to connect the water?					
	ase of use, our bathtub is equipped with					
	ess steel cold and hot water hoses (connector ø					
1/2"). Please connect the cold and hot water hoses to						
the bathroom's cold and hot water hoses accordingly.						
Before connect bathtub water inlet pipe, first open water pipe for a period of time, then put filter						
screen to ensure that the debris will not enter the						
batht	ub pipe. So that we can effectively extend					
the lif	e of the fitting.					
	The drain pipe is 31.5" long and the ground drain should be 12" – 20" away from the bathtub drain should be 12" – 20" away fro					
drain cover	should be 12" – 20" away from the bathtub drain s					
	dor isolation					
	drain-pipe Insert the drain-pipe to the drain-hole on the floor,					
	designation and the second sec					

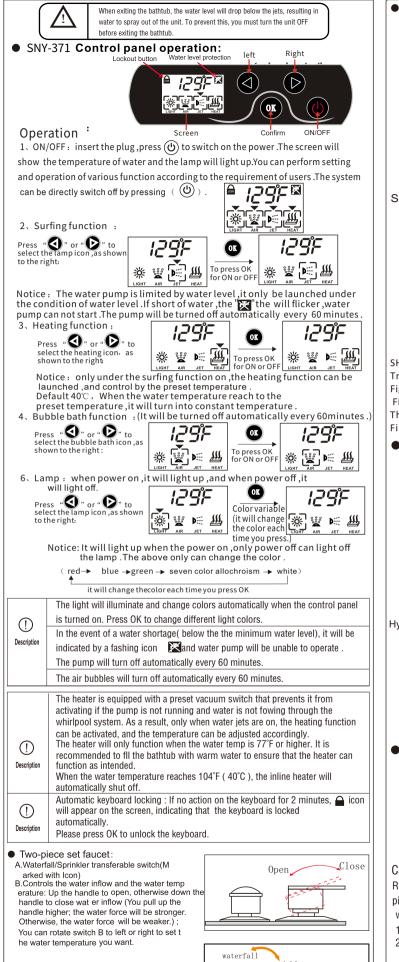
Insert the drain-pipe to the drain-hole on the floor, and then cover it with water retaining cover to

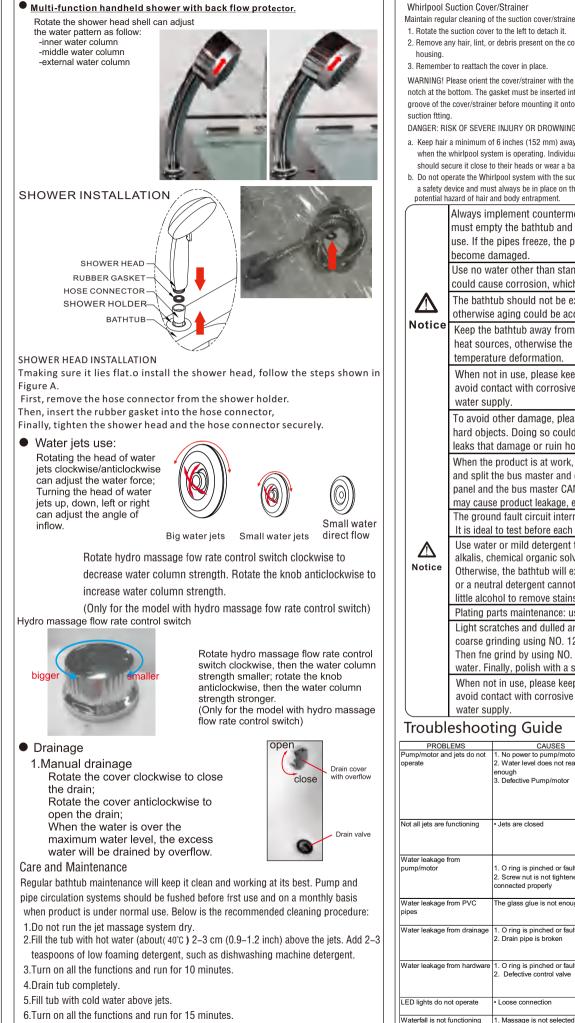


cause water to spray outside the bathtub area.

prevent waste water spilling.







7 Drain tub completely.

8.Clean the "suction cover" by removing any hair or lint.

 Rotate the suction cover to the left to detach it. Remove any hair, lint, or debris present on the cover and housing. 								
3. Remembe	r to reattach t	the cover in place.						
WARNING! F	Please orient t	the cover/strainer with the small	1 SAMA					
notch at the	bottom. The g	gasket must be inserted into the						
groove of the	groove of the cover/strainer before mounting it onto the							
	suction ftting.							
DANGER: RI	SK OF SEVER	E INJURY OR DROWNING!						
		of 6 inches (152 mm) away from th	-					
		tem is operating. Individuals with s	-					
		to their heads or wear a bathing cap						
	b. Do not operate the Whirlpool system with the suction cover/strainer removed! It is a safety device and must always be in place on the suction fitting to minimize the							
		and body entrapment.						
			s that help prevent freezing. You					
			ter in the pipe during winter					
			11					
			ould rupture or equipment could					
	become c	-						
			ap water. The use of well water					
	could cau	use corrosion, which could	lead to leaks.					
	The bath	tub should not be exposed	to ultraviolet or bright light,					
	otherwise	e aging could be accelerate	ed, causing damage.					
Notice	Keen the	hathtub away from cigare	tte butts, hair dryers, and other					
	-		t may be damaged due to high					
		ture deformation.	timay be damaged due to high					
	-							
		, i i	athtub well-ventilated and dry;					
	avoid co	ntact with corrosive subst	ances; cut off electricity and cut off					
	water su	pply.						
	To avoid	other damage, please do r	not drop or strike the bathtub with					
	hard objects. Doing so could crack or scratch the bathtub or cause							
	leaks that damage or ruin household property.							
			nnot cut off any connection lines					
			panel. Any part of the control					
	-							
	-		be split by the user. Doing so					
		se product leakage, electric						
			GFCI) should be tested regularly.					
	It is ideal to test before each use.							
		•	n the product. Do not use acids,					
Notice			or acidic/alkaline cleaning agents.					
Notice			ce surface damage. When water					
	or a neut	ral detergent cannot remov	re stains, use a clean cloth with a					
	little alco	hol to remove stains.						
	Plating parts maintenance: use cotton fabric to scrub.							
	Light scratches and dulled areas may be restored to original luster by							
	terproof sandpaper dipped in water.							
	Then fne grind by using NO. 2000 waterproof sandpaper dipped in water. Finally, polish with a soft cloth and a polishing agent.							
	When not in use, please keep the bathtub well-ventilated and dry; avoid contact with corrosive substances; cut off electricity and cut off							
	water su							
<u> </u>			/					
Iroubl	eshoo [.]	ting Guide						
PROBL		CAUSES	SOLUTIONS					
Pump/motor an	d jets do not	1. No power to pump/motor 2. Water level does not reach high	1. Check for the power connections and the fuse in blue terminal box; Make sure control					
operate		2. Water level does not reach high enough	panel and pumps are connected to control box					
		3. Defective Pump/motor	properly. 2 Inflow water until it reaches the minimum					

Pump/motor and jets do not operate	1. No power to pump/motor 2. Water level does not reach high enough 3. Defective Pump/motor	 Check for the power connections and the fuse in blue terminal box; Make sure control panel and pumps are connected to control box properly. Inflow water until it reaches the minimum water level of the bathtub Contact Empava for WARRANTY & SERVICE
Not all jets are functioning	Jets are closed	1. Adjust the jets by rotating clockwise/anticlockwise 2. Contact Empava for WARRANTY & SERVICE
Water leakage from pump/motor	1. O ring is pinched or faulty 2. Screw nut is not tightened or connected properly	Replace the old ring Tighten the screw nut and make sure it's in good connection S. Contact Empava for WARRANTY & SERVICE
Water leakage from PVC pipes	The glass glue is not enough	1. Apply glass glue to seal it 2. Contact Empava for WARRANTY & SERVICE
Water leakage from drainage	1. O ring is pinched or faulty 2. Drain pipe is broken	1. Replace the old ring or the drainer 2. Replace the drain pipe 3. Contact Empava for WARRANTY & SERVICE
Water leakage from hardware	 O ring is pinched or faulty Defective control valve 	1. Replace the old ring or faucet/showerhead 2. Replace the control valve under knobs 3. Contact Empava for WARRANTY & SERVICE
LED lights do not operate	Loose connection	Contact Empava for WARRANTY & SERVICE
Waterfall is not functioning	 Massage is not selected Waterfall control knob turns to OFF position Debris stuck in the waterfall outlet 	1.Turn on the massage function 2. Turn waterfall knob anticlockwise to the desired water flow 3. Clean out debris

Empava® APPLIANCES

IF YOU NEED SERVICE: Empava Customer Center

Email: support@empava.com Address: 15253 Don Julian Rd, City of Industry, CA 91745

PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARBANTY SERVICE

Please have the following information available when you call email the Empava Customer Center

- Proof of purchase (PO# or screenshot of order confrmation) Model number and serial number
- · A clear and comprehensive description of the issue

Website: https://empava.com Call: 888-682-8882 Monday - Friday from 9am - 5pm PST

Empava® APPLIANCES WARRANTY

WHAT IS COVERED

TWO YEARS WARRANTY (PARTS)

Empaya offers a two-year warranty on parts for the following categories; induction cooktop, gas cooktop, electrical oven. pizza oven, fre glass, juicer, range hood, wine cooler, beverage refrigerator and toilet seat

TWO YEARS WARRANTY (PARTS & LABOR)

- Empaya offers a two-year warranty on both parts and labor for the following categories: gas oven and gas range.
- THREE YEARS WARRANTY (PARTS & LABOR)
- for the following categories: freestanding tub, massage tub, and walk-in tub.
- This limited warranty is valid for products that are either purchased brand new from an authorized Empaya dealer or directly from Empava.
- The effective date of the warranty commences from the date of original consumer purchase. If the appliance is installed, operated, and maintained in accordance with the user manual. Empava will provide parts at no cost to rectify any defects in materials and workmanship that were present at the time of purchase. Alternatively, at its sole discretion. Empava may replace the product. In the event of product replacement, the warranty for the replacement product shall be valid for the remaining term of the original warranty period
- DISCLAIMER OF IMPLIED WARRANTIES

2 In-home Instruction on how to use your product 3. Service to correct improper product maintenance or installation, installation not in accordance with electrical

1 Commercial non-residential or multiple-family use or use

isistent with published user, operator or in

instructions

WHAT IS NOT COVERED

- plumbing codes or correction of household electrical or plumbing (i.e., house wiring, fuses or water inlet hoses). 4. Defects or damage caused by the use of non-genuine
- Empava parts or accessories. 5. Conversion of your product from natural gas or L.P. gas.
- Empava provides a three-year warranty on both parts and labor 6. Damage from accident, misuse, abuse, fre, foods, acts of God or use with products not approved by Empava.
 - 7. Repairs to parts or systems to correct product damage of defects caused by unauthorized service, alteration or modification of the appliance
 - 8 Cosmetic damage including scratches dents chips and other damage to appliance fnishes unless such damage results from defects in materials and workmanship and is reported to Empaya within 30 days.
 - 9. Discoloration, rust or exidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
 - 10. Food loss due to product failure.
 - 11. Removal or reinstallation of inaccessible appliances or built-in fxtures (i.e., trim, decorative panels, fooring, cabinetry, islands, countertops, drywall, etc.) that interfer with servicing, removal or replacement of the product.

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICILLAR PURPOSE ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or theses, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Empava or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES: EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

HEREIN, EMPAVA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow he exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This varranty gives you specifc legal rights, and you also may have other rights that vary from state to state or province to province.



RESIDENTES DE CALIFORNIA Cáncer y Daño Reproductivo

www.P65Warnings.ca.gov



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